

## **Annual Water Quality Monitoring Results**

In 2015, we discovered that we missed some required sampling in 2014 and immediately took steps to correct this error. Even though these omissions did not result in emergencies or threats to human health, as our customers, you have a right to know what happened. During 2014, we failed to monitor for VOCs at two wells. In addition, between 2012 and 2014, we only collected one of the two required SOC samples for eight wells. Therefore, although we cannot be sure of the quality of our drinking water during that time, based on historical results for these sites, violations are highly unlikely. Furthermore, in 2015, all of these samples were collected and compliance was restored and we have taken corrective actions to ensure that this never happens again. There was only one exceedance in 2015. Haloacetic Acids (HAA5), a byproduct of the drinking water disinfection process, was detected at a concentration that was just above the regulatory limit. Again, we took immediate action to correct this issue.